



Limited lifetime warranty

Richelieu warrants its faucets to be free from manufacturing defects in material and workmanship for as long the original consumer purchaser owns their home. All cartridges are warranted lifetime under normal use. Finishes, head showers and hoses are warranted for one (1) year.

Richelieu will replace free of charge, during the warranty period any necessary parts or finish that proves defective under normal installation, use and serve.

Damage due to installation error, product abuse, product misuse, or use of cleaners containing abrasive, alcohol or other organic solvents, whether performed by a contractor, service Company or yourself are excluded from this warranty.

This warranty excludes all industrial, commercial and business usage, of faucets whose purchasers are hereby extended a five-year limited warranty form the date of purchase, with all other terms of this warranty applying except the duration of the warranty.

This warranty does not cover; shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage.

The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase.

To obtain warranty service, please call toll free at 1-866-944-1606